

THE YAMAHA® PIANO SERVICEBONDSM ASSURANCE PROGRAM

Customer Comments

Dear Customer: Please answer each question. Your comments are important to us. Thank you.

MODEL NO. P22 SAW	SERIAL NO. 231350
DEALER NAME & ADDRESS SYRACUSE ARTIST PIANOS, LTD 603 WATERVLIET-SHAKER RD. LATHAM NY 12110	

St Marus Church
Your Name
AMSTERDAM NY
City State
12010
Zipcode

How would you rate your new Yamaha piano in the following categories?
(check the appropriate box)

Tone	<input checked="" type="checkbox"/> Excellent	<input type="checkbox"/> Good	<input type="checkbox"/> Average	<input type="checkbox"/> Poor
Touch	<input checked="" type="checkbox"/> Excellent	<input type="checkbox"/> Good	<input type="checkbox"/> Average	<input type="checkbox"/> Poor
Image	<input checked="" type="checkbox"/> Excellent	<input type="checkbox"/> Good	<input type="checkbox"/> Average	<input type="checkbox"/> Poor
Beauty	<input checked="" type="checkbox"/> Excellent	<input type="checkbox"/> Good	<input type="checkbox"/> Average	<input type="checkbox"/> Poor
Value	<input checked="" type="checkbox"/> Excellent	<input type="checkbox"/> Good	<input type="checkbox"/> Average	<input type="checkbox"/> Poor

Which other brand did you most consider? BALDWIN

Which additional piano brands were considered? HAMILTON

How helpful was your Yamaha sales person in answering your questions?

Outstanding Very Good Satisfactory Mediocre Poor

Any additional comments? Dealer was very helpful. No high pressure, Very knowledgeable.

Why did you choose a Yamaha piano?

Recommended:
 Teacher Piano Technician Relative Friend Neighbor
 Professional Musician/Artist Other REPUTATION, - PRICE

Other factors:
 Tone Reputation Value Overall Quality Beauty
 Touch Past Experience Dealer Service Yamaha Warranty/Assurance Servicebond

Other comments: _____

Now that you've had a chance to play your piano in your home, what do you think of your new Yamaha?

the Yamaha studio upright was purchased for my church. I play it once a week and I am very pleased. Some times I feel
(If you need more space, use the back of this form)