February 1, 2011

Paul,

First of all, I still can't believe you sold the piano the same day you picked it up!

I wanted to thank you for your professionalism in handling the consignment of our Yamaha grand piano. As you know, we were in a rush because we were moving and it was very helpful that you were able to appraise the piano and have it moved to your store without delay. Your consignment policies were clear and easy to understand and we felt confident doing business with you. We are very satisfied with our experience with Artist Pianos. Thanks again.

Sincerely,

Bactre

Barton