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YAMAHA PIANO SERVICEBOND℠ ASSURANCE PROGRAM

Customer Comments

Dear Customer: Please answer each question. Your comments are important to us. Thank you.

MODEL NO.	SERIAL NO.
M425	318573

DEALER NAME & ADDRESS

SYRACUSE ARTIST PIANOS, LTD.
5780 CELI DR.
East Syracuse NY 13057-2902

[redacted] Gilday
Your Name

Loudonville NY
City State

12211
Zip Code

How would you rate your new Yamaha piano in the following categories?
(check the appropriate box)

Tone	☑ Excellent	☐ Good	☐ Fair	☐ Poor
Touch	☑ Excellent	☐ Good	☐ Fair	☐ Poor
Beauty	☑ Excellent	☐ Good	☐ Fair	☐ Poor
Value	☑ Excellent	☐ Good	☐ Fair	☐ Poor
Overall Satisfaction	☑ Excellent	☐ Good	☐ Fair	☐ Poor

Which other brand did you most consider? none

Which additional piano brands were considered? _____

How helpful was your Yamaha salesperson in answering your questions?
☐ Outstanding ☑ Very Good ☐ Satisfactory ☐ Fair ☐ Poor

Any additional comments? _____

Why did you choose a Yamaha piano?
Recommended:
☑ Teacher ☐ Piano Technician ☐ Relative ☑ Friend
☐ Professional Musician/Artist ☐ Salesperson ☐ Other _____

Other Factors:
☐ Tone ☐ Value ☐ Saw at concert or other event
☐ Touch ☐ Dealer Service ☐ Famous person plays it
☐ Reputation ☐ Overall Quality ☐ Used at school
☐ Past Experience ☐ Beauty ☐ Yamaha Warranty/Assurance Servicebond
☐ Other _____

If you purchased a Disklavier® piano: Where did you first learn about the Disklavier®?
☐ In a dealer's store ☐ Saw in a display (not in the dealer's store) ☐ Internet/World Wide Web
Advertising: ☐ Magazine ☐ Newspaper ☐ Radio ☐ TV ☐ CD Rom ☐ Other _____

What was your initial impression of your new Yamaha piano? _____

(If you need more space, use the back of this form)